

GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
RAILWAY BOARD

FAX/POST COPY
ISSUED ON 16 .03.2021

DGM(G)/DGM and Principal Chief Commercial Managers, All Zonal Railways.

CTM, Metro Railway, Metro Rail Bhavan, 33/1, J L Nehru Road, Kolkata-71.
CCM, Konkan Railway Corporation Ltd., Belapur Bhavan, Plot No.6, Sector11, CBD
Belapur, Navi Mumbai-400614

LOK SABHA UNSTARRED QUESTION DIARY NO. 13547 TO BE ANSWERED
ON 24.03.2021 REGARDING AUDIT OF SERVICES AT STATIONS (.)QUESTION
BEGINS (A) WHETHER THE AUDIT OF SERVICES PROVIDED AT THE
RAILWAY STATIONS HAVE BEEN CARRIED OUT RECENTLY; (B) IF SO, THE
DETAILS THEREOF ALONG WITH THE ACTION TAKEN TO IMPROVE THE
SAME; AND (C) IF NOT, WHETHER THE MINISTRY INTENDS TO DO THE
SAME? PLEASE FURNISH DETAILED MATERIAL ALONG WITH NOTE FOR
SUPPLEMENTARIES TO PART (A), (B) & (C) OF THE QUESTION BY RETURN
REPEAT RETURN FAX ON FAX NOS. 23303373, 23072028 & 23385284 (MTNL),
43373 & 43255 (RLYS) AND THROUGH E-MAIL ADDRESS tg143567@gmail.com
(.) MATTER MOST URGENT (.) NEERAJ SHARMA/RAILWAYS (.)



FOR EX. DIRECTOR PASSENGER MARKETING
RAILWAY BOARD

COPY TO:- ED(T&C), ED/TELE, EDPG, ED(L&A AND SD), EDPM,
ED/ELECTRICAL (G), ED/CHG, EDME(CHG), ED(EnHM),
ED/HERITAGE, ED/ACCOUNTS, DIG/RS, DTC(G)